

The following table provides the standard warranty length, upgrade options, available services, and support contact information. The policies therein apply to all available Avocor “Core Series” Interactive Displays, Avocor Google Meet Hardware, and Avocor OPS computers.

Touch Screen Collaboration For following products: E Series* F Series G Series H Series S Series** W Series			
Region	Standard Warranty*	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, The Netherlands
UKI	3 year Advanced Exchange	2 year extension	Northampton, England
UKI (Education)+	5 year Advanced Exchange		
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australasia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Ultra Wide Displays For following products: L Series			
Region	L Series Standard Warranty*	Upgrade Option	Service Location
North America	1 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	1 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	1 year Advanced Exchange	2 year extension	Northampton, England
Middle East & Africa	1 year Return to Base	2 year extension	Portland, Oregon
Australasia	1 year Return to Base	2 year extension	Tainan, Taiwan
Asia	1 year Return to Base	2 year extension	Tainan, Taiwan

Ultra Wide Displays For following products: E92 Series			
Region	E92 Series Standard Warranty*	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	5 year Advanced Exchange	2 year extension	Northampton, England
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australasia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Direct View LED For following products: X Series			
Region	Standard Warranty*	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	3 year Advanced Exchange	2 year extension	Northampton, England
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australasia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Prosumer Displays For following products: K Series			
Region	Standard Warranty*	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	3 year Advanced Exchange	2 year extension	Northampton, England
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australasia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

All-in-One Digital Signage For following products: R Series			
Region	Standard Warranty*	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UKI	3 year Advanced Exchange	2 year extension	Northampton, England
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australasia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Touch Screen Collaboration For following products: Google Board 65 & Desk 27			
Region	Desk 27 Standard Warranty*	Upgrade Option	Service Location
North America	1 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	1 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UK&I	1 year Advanced Exchange	2 year extension	Northampton, England
Middle East & Africa	1 year Return to Base	2 year extension	Portland, Oregon
Australasia	1 year Return to Base	2 year extension	Tainan, Taiwan
Asia	1 year Return to Base	2 year extension	Tainan, Taiwan

Touch Screen Collaboration For following products: Google Board 65 & Desk 27			
Region	Board 65 Standard Warranty*	Upgrade Option	Service Location
North America	3 year Advanced Exchange	2 year extension	Portland, Oregon
European Union	3 year Advanced Exchange	2 year extension	Blaricum, Netherlands
UK&I	3 year Advanced Exchange	2 year extension	Northampton, England
Middle East & Africa	3 year Return to Base	2 year extension	Portland, Oregon
Australasia	3 year Return to Base	2 year extension	Tainan, Taiwan
Asia	3 year Return to Base	2 year extension	Tainan, Taiwan

Accessories For following products: Avocor OPS PCs Mobile Stand			
Region	Standard Warranty*	Upgrade Option	Service Location
North America	2 year Return to Base	N/A	Portland, Oregon
European Union	2 year Return to Base	N/A	Blaricum, Netherlands
UKI	2 year Return to Base	N/A	Northampton, England
Middle East & Africa	2 year Return to Base	N/A	Portland, Oregon
Australasia	2 year Return to Base	N/A	Tainan, Taiwan
Asia	2 year Return to Base	N/A	Tainan, Taiwan

Avocor Service Hubs: North America – Portland, Oregon, Middle East & Africa - Portland, Oregon, European Union – Blaricum, Netherlands UKI – Northampton, England, Australasia & Asia - Tainan, Taiwan

*Not E92
** Available in certain regions only



Warranty status is determined from the initial purchase date by the end user and extends only to the initial end user cited at time of original sale